



Venetaxi.com - Your way to see the sea!
www.venetaxi.com

SUSTAINABILITY PROGRAM



Venetaxi.com

Venetaxi.com is committed to **socio-cultural, ecological, and economical sustainability**. This sustainability program presents our key efforts and practices in providing our service as sustainably as possible.

Updated 26 May 2022

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– a division of Vision A2Z Oy



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This Sustainability Program has been planned by Kristian Meurman and is revised twice a year: in February through May before our main season begins and in September through December at the end of the main season.



1. First things first: SWOT analysis

To begin an important journey, it is always necessary to make a good plan. For a good plan to work, one should always assess one's **strengths, weaknesses, opportunities, and threats.**

Strengths

Venetaxi.com is a new operator and therefore not bound by old habits. What we decide to build can be built in a creative way and changes along the way do not entail long-term rebuilding processes.

Weaknesses

Our biggest weakness is the core of our operation: a fossil fuel burning engine. It is of utmost importance to minimize the effects of carbon emissions, not only by compensating them.

Opportunities

Venetaxi.com has the opportunity to be the first carbon neutral Boat Taxi company in Finland by compensating 100 % of the created emissions.

Threats

Due to the sustainability-minded philosophy of Venetaxi.com, our cost calculations will automatically be somewhat higher than those of competitors with less care for the environment. It is possible, that customers opt for a cheaper option, if the sustainability role is not clearly enough communicated.

To make sure our **strengths** persist, customer feedback needs to be collected regularly and necessary assessment of this to be made on a daily basis, as a part of day-to-day operations. The only way to minimize our **weakness** is to efficiently plan the use of the engine and opting for non-fossil lubricants whenever possible. The **opportunity** asks for seizing the momentum: whereas none of the now actively advertising companies within the field have communicated anything about sustainability, it is very important to be the first one out with the message. This calls for active co-operation with other local partners, a social media campaign and possible traditional media interviews, especially for local newspapers and radio. To minimize the **threat** the entity of the opportunity spectrum needs to be benefitted from. Timing is crucial, since people tend to make their holiday plans during the early weeks of summer and impact can best be made before summer holidays have begun.



2. Our Sustainability Program in a Nutshell

Our Sustainability Program includes sustainability in the following categories:

Socio-cultural sustainability

Ecological sustainability

Economical sustainability

Venetaxi.com is seeking for certification within the **Good Travel Program** during summer 2022.

2.1 Socio-cultural sustainability

Our area of function is not only a beautiful surrounding, it is also the home of many inhabitants. We strive to respect the privacy of the archipelago inhabitants and refrain from disturbing the serenity of the archipelago and the sea. When we choose our partners, we prefer to go local, even when it is not the most cost-effective solution.

Everyone is welcome onboard our M/B LuluVene. We do not discriminate anyone. As we unfortunately cannot provide accessible services, we strive to be clear about this in our marketing. We constantly work to find ways to be more inclusive.

Venetaxi.com welcomes travellers of all sexual, gender, religious, ethnic and other minorities. We are happy to provide services for people with disadvantages/disabilities and are sorry that full accessibility due to the nature of our operations unfortunately cannot be provided.

In our choice of partners, we only endorse service providers that follow the same ethical principles as we do.

For this reason, we do not buy any products or services from Russian owned/operated companies, including fuels.

However, Russian and Russian speaking customers are always welcome to use our services (with the exception of persons placed under European Union enforced sanctions).



2.2 Ecological sustainability

Although we due to necessity are forced to use fossil carburants in our vessel, we do our best in minimizing the impact of this. We use the following methods to minimize our carbon footprint:

- Maintenance is done regularly and thoroughly to ensure clean burning process in the engine
- We use high octane fuel to ensure best possible power ratio in comparison with the amount fuel used
- Non-carburant fluids used are whenever possible chosen from non-fossil sources even when they are more expensive
- We try to avoid unnecessary idle use of the engine as well as cold starting whenever avoidable
- We plan our routes to be as fuel saving as possible without diminishing the importance of the experience of travelling
- All our equipment is subject to lifespan planning and used to the end of the life cycle – we don't buy new equipment before we have gained maximum benefit from already existing equipment and ensured full life cycle operation without safety risks due to wear
- All trash is sorted before discarding and we choose mainly compostable materials whenever possible
- Complimentary water bottles to customers are made of recycled plastic, are carbon compensated and get recycled after use
- We compensate our emissions to full extent (see below)

100 % Venetaxi.com – 100 % Enjoyable – 100 % Carbon Neutral

We compensate our emissions by planting carbon sinks in Finland in cooperation with Ilmastoapu Oy.

Instead of buying emission vouchers, we have chosen a very practical way of compensating: planting trees. Ilmastoapu plants pine trees in disused peat marshes as long-term carbon sinks. In addition to planting trees, Ilmastoapu also commits to sustainable forestry in the planted areas. All carbon sinks are founded in mainland Finland. Therefore, we create the carbon sink in the area where the emissions are born and endorse compensation based local carbon neutrality to its fullest possible extent.

Our carbon emissions are calculated in accordance with Point AB's report from 2021 to the Swedish Transport Authority (Transportstyrelsen) about emissions of motorboats in Sweden, because to date it is the only investigation carried out in the Nordic countries. Both our nature and our conditions differ from for instance Mid- or South European areas; therefore, it is important to use as local a study as possible.



Our boat's figures are calculated based on values presented in the report "Kartläggning av avgasutsläpp från svenska fritidsbåtar" ("Investigation of emissions from Swedish hobby boats"; report unfortunately available only in Swedish).

According to the figures presented in the report, M/B LuluVene's approximate emissions are as follow.

Emission and compensation calculation for M/B LuluVene

Fuel consumption		~ 12 l / h *
CO2 emissions		~ 34,2 g / h **
Approximate operating hours (May – September):		170 h
Compensation needed	$170 \times 0,0342 =$	5,814 tn
Carbon Compensated		6 tn ***

Notice: Carbon Compensation is conducted twice a year. Before the start of the season a compensation is made based on an estimate of operating hours. During the season all operational hours are noted in the vessel's log. A second completing compensation is made at the end of the season, after the boat's retreat for winter storage and maintenance. The total amount of compensation is rounded to the next half a metric tonne (0,5 tn).

* Average consumption over time

** Source for calculations:

Lagerqvist, Svensson & Löfvenberg. (2021). Kartläggning av avgasutsläpp från svenska fritidsbåtar. Point AB by commission of the Swedish Transport Authority. Published: 2021-01-21. [Accessed: 2022-04-28]

***As of 28 April 2022



2.3 Economical sustainability

We maximize the profit from our assets. We do not buy any new possessions except when it is necessary. Our budget is well planned, and cost effectivity is a key virtue for all our functions. We strive to be profitable, but not at any cost. Our most important resource is people, and we take care of our co-workers, both long-term and part-time employees. We do not employ new staff unless there is a well-meditated decision behind the process.

We do however provide the possibility for non-skilled people to participate in internships and learning-by-doing projects. However, everyone who works for us or with us will be compensated.

3. Certification and Assessment of Venetaxi.com's Sustainability Program

3.1 Criteria for the Good Travel Seal Assessment

Venetaxi.com has applied for assessment for its Sustainability Program in compliance with the Good Travel Program's Good Travel Seal (GTS) certification.

Our Sustainability Program in detail has been based on the GTS assessment scorecard.

Venetaxi.com strives to meet the GTS criteria by **75 percent**, which would entail a 2/3-star rating within the qualification program.

4. Meeting the Criteria

The level of Sustainability is assessed on a daily basis, being an instrumental part of our daily routines. Since we are a new operator and just building up our operations, ongoing qualification work is easily made an integral part of our development program.

Our small and versatile organisation can easily convert non-efficient practices to better ones, and we are also constantly keeping a close ear to customer response and ongoing development within sustainability work on both local, and global scale – not just within our own industry.

Below is a detailed presentation of our practices for meeting the GTS qualification demands.



4.1 Purchasing and Sales

Willing to offer local & regional products, eco-friendly or Fairtrade options.

All food provided as extra services is purchased locally. Our complimentary water bottles are 100 % carbon compensated and the bottles are made of recycled plastic. When serving coffee or tea to our business customers, we only serve Fairtrade drinks.

Implementing a purchasing policy which favours sustainable suppliers.

Our main partner, Restaurant På Krogen favours local suppliers' produce.

Buys locally produced goods and services, if available, or from its own country.

All food served within our operations is purchased from local restaurateurs.

Extensively uses furniture, art etc. crafted locally or in the wider region (50 km).

Our refurbishments to our vessel are made at Jonas Boat company, situated on the same island of Bodö as our vessel's home port.

Communicates which F&B options are local, Fairtrade, vegetarian, vegan etc.

Our F&B options are only available from 1-2 locations, both of which are local, and operations situated within 7 nautical miles from our home port. This is clearly communicated in the concerned package options both online and in sales speeches over telephone.

Offers local F&B options where possible.

We **only** offer local Food & Beverage options.

Offers several Fairtrade, vegetarian, vegan or organic F&B options / products.

All menus provided by our partners are available with vegetarian and vegan options. A substantial part of the produce is organic or produced with organic measures even when not undergone organic qualification programs. Fish, mushrooms and berries are mostly local and wild.

Avoids offering meat products (unless ordered).

We do not offer meat options that are unsustainable. Game and locally free range grown meat options are the staples of our services.

Even if no vegetarian on the menu, will offer vegetarian upon request.

We always clearly communicate, that vegetarian options are available.



4.2 Social Well-being and Local Employment

Contributing to the local leisure economy; no violation of relevant legislation.

Our main operations are strictly controlled by nautical legislation and therefore commencing of operations would not be possible without thorough scrutiny from the Finnish National Board of Transportation and Communication (Traficom). By meeting the rigid legislative demands all possibility to violation is void. In addition, non-mandatory yearly inspection is carried out to ensure safety at sea.

Mainly employs residents to support employment in the local community.

Our primary partners in adding value to our customers' experience, are local archipelago inhabitants providing interesting insight in the life and practices in the harsh open sea environment. One of our services includes a local guide at Simalö Island School. We cooperate with the two main local resident organisations: Sibbo Skärgårds Öförening in Sipoo and Pro Pörtö in the Porvoo outer archipelago.

The owner is a local resident actively participating in the business.

Venetaxi.com's skipper is a resident of outer archipelago island Bodö in Porvoo since his birth (1979) and an active member of the archipelago community.

Engages in corporate social responsibility (volunteering, donating etc).

The owner of Venetaxi.com is a member of the local archipelago associations (Sibbo Skärgårds öförening and Pro Pörtö) and of the Porvoo Sea Rescue Association.

Offers internships to local students.

Students applying for internships will be provided with short-term learning-by-doing contracts ranging from a few days to up to 3 months. Internships can be part-time or full day. All interns are economically compensated for their efforts.

4.3 Prevention of Exploitation

Mainly employs residents to support employment in the local community.

We currently only employ local residents.

The owner is a local resident actively participating in the business.

See 4.2

Engages in corporate social responsibility (volunteering, donating etc).

See 4.2



Offers internships to local students.

See 4.2

4.4 Health and Safety

Never causing safety or health hazards or unnecessary noise.

Our Safety Program is rigid and has as such passed the qualifications of Traficom. Our operating hours are between 10 am and 8 pm and therefore we do not cause noise during the night. All bilge water is controlled to not contain hazardous materials (oil, carburant fuels etc.) before deployment. If traces of for instance oil can be found in the bilge, bilge water will be discarded as septic waste in the ports of Kalkkiranta or Joensuu Tila.

Location and immediate surroundings are safe (security guards, surveillance).

In our home port we have three guard dogs on 24/7 duty.

Measures to prevent disease and to promote health.

Good care of personal health is taken by our skipper to stay healthy and being less potent as a recipient of infections to be retransmitted. Our vessel is regularly cleaned with biodegradable washing liquids and points of grabbing, such as handles, are regularly swiped with disinfectant solution. We do not use communal drinking bottles, but rather for health reasons provide individual complimentary water bottles for each traveller. These are carbon neutral and made of recycled plastic.

Minimisation of unnecessary noise for guests and local community.

Daytime operation hours ensure that no unnecessary noise is created during evening, night, or early morning times. Our guests are encouraged to appreciate the serenity of the sea and the archipelago, by refraining from using loud voices.

All legal measures in place against virus transmission.

We follow the National Health Board THL's instructions.

Eco-friendly control of harmful insects

We do not use any pesticides at all. When necessary, insects and traces of them are swiped off with a towel and, when necessary, washed with water and biodegradable washing solutions.

4.5 Accessibility

Facilitating disabled people's access to the location where possible.

Choice of destination, route and pick-up and drop-off location can be tailored in accordance with disabled people's needs. E.g., Norrkullalandet island is suitable for people with less than perfect mobility and also suitable for people who are visually impaired. Choice of jetties can facilitate embarking and disembarking.

Fully accessible for people with special needs (e.g. wheel-chairs, disabilities).

As full accessibility is not physically possible within our field of operation with the current fleet, assistance is always provided to ensure also people with limited mobility's possibility to access our services. On-shore operations can to some extent substitute our offshore services. We have completely accessible options available for wheel-chair-bound passengers in Kalkkiranta, at Joensuun Tila and in Gumbostrand harbours.

All our services, including offshore operations, are accessible for people with mental disabilities and we always tailor the offered service to comply with the needs of the passengers.

When demanded, we strive to organize a fully accessible service form also offshore with partners contributing with fully accessible transportation methods. Our main maintenance partner, Jonas Boat, has a barge that is wheelchair accessible, which can be chartered to complement our own fleet.

The Bodö main jetty is accessible by wheelchair with m/s Pörtö. Accessible road connections on the island make for instance a visit to Jonas Boat company possible.

Location is well accessible by public transportation.

Bus connections service the harbours of Gumbostrand, Joensuun Tila, Kalkkiranta and Sipoonranta ports. Some archipelago destinations can also be accessed by Pörtö Line's local ferry connection, where pick-up can also be arranged. Island locations with public transportations include Bodö, Pirttisaari, Norrkullalandet and Simsalö.

Publicly communicates accessibility re: public transportation & special needs.

Bus services operated by the Helsinki Regional Transport Company (HSL) are fully accessible also by wheelchair. Pörtö Line's m/s Pörtö is accessible by wheelchair from the port of Kalkkiranta to the main jetty of Bodö. At Bodö there are some road connections that are wheelchair accessible.



4.6 Energy and Climate

Prevents unnecessary waste of energy (e.g. no terrace heaters in open air).

The only heater used, is the cabin heater of our vessel. The cabin heater is gas powered (possible to use with biogas) and only used when outdoor temperatures drop below +10 °C. When use of the heater is necessary, the cabin access points are closed, the heater is used prior to embarking for approximately 2 minutes (during which the mandatory pre-heating of the engine prior to the journey is also conducted) on high effect, after which the generated heat is sufficient for the journey.

Additional heat for longer journeys can be generated with an electric fan that is powered by the engine enroute.

100% user of green energy.

As of 23 May 2022, all electricity at Venetaxi.com's base is made of 100 % green energy. The energy is provided by Lumo Energia.

Applies energy-efficient measures (lighting on/off).

Lights are only used, when necessary, electronic devices are charged only when necessary. We do not have any TV's, game consoles or other unnecessary leisure electronic equipment.

Navigation and anchor lights are used according to national regulations and international maritime law.

Mainly applies energy-efficient devices (LED, A++).

All light fixtures are equipped with LED lights when applicable. Our office refrigerator has A+ energy efficiency rating.

No unnecessary use of heating or airconditioning.

Vessel heating is used only during coldest periods. We do not have any AC units, neither on the vessel, nor at shore.

Producer of green energy (solar, wind, bio) or applies solar water heaters.

Solar energy is used in generating power for small appliances' need of electricity (cell phones, maritime navigation equipment).

Over the past 5 years, applicant has not seriously damaged local heritage in favour of modern business development, or violated relevant legislation.

The applicant has **never** damaged local heritage or relevant legislation.



Protects or maintains authentic or heritage features in or around its building.

Our main “building” is our boat, which is as a over 50-year-old example of local boat building craftsmanship a beacon of authenticity and heritage for the region.

Provides information about local culture and traditions (dos and don'ts).

All our sightseeing tours offer an insight to the local life in the archipelago and our guests are also advised how to benefit from “everyman’s rights”, e.g., where to pick berries and mushrooms, and where to refrain from doing so.

Only uses fully electric and hybrid cars, 100% charged with green energy.

Since our operations are based around and on the sea, we do not need a car for our daily operations at all. Necessary provisions are purchased at onshore locations and when larger supplies are needed, the transportation of these to the harbour are coordinated in co-operation with our partners, e.g., Restaurant På Krogen.

4.7 Waste

Offers re-usable alternatives instead of single-use disposables, cutlery etc.

When possible, we use washable towels and cleaning cloths instead of paper towels. Knives and other utensils are mostly re-usable, whereas picknick cutlery is made of biodegradable materials.

Waste reduction measures in place locally.

All our waste is recycled, and 0 % of waste produced in our operations go to landfills. All biodegradable waste is composted (we have our own composts at our home port) and the remaining waste is discarded according to the Rosk n Roll waste management company’s policies.

Appropriate waste separation in place.

All waste is separated, and the creation of general waste is minimal.

Maximum reduction of single-use plastic items.

We do not use **any** single-use plastic items. The only plastic items used, are water bottles, which are made of recycled plastic. Once used, they are recycled again through PALPA’s recycling system.



Actively prevents food waste.

Food orders are always placed for the confirmed number of passengers/participants to prevent excess food ending up as waste. Leftover food is fed to our dogs, whenever possible.

Active participation in recycling actions

We recycle the following waste categories:

- Biodegradable (compostable) waste
- Paper
- Cardboard
- Plastic
- Glass
- Metal
- Drink containers: plastic and glass bottles, aluminium cans
- Oils, lubricants, and carburant fluids
- Wood
- Energy Waste (incinerable waste)
- Harmful waste (e.g., batteries, paints, and Styrofoam or glass fibre)

4.8 Water

Prevents water pollution, not using much more water than necessary.

All gasoline containers are filled over overflow trays to ensure that no carburant fluids end in the water. Bilge water is discarded as septic waste in the case of suspicion of oil or other impurities in the bilge. Washing of the vessel is mostly done with collected rainwater.

Complimentary water bottles of recycled plastic with locally produced spring water are offered to ensure guests' hydration and available on request.

Connected to sewage water treatment system (or safe septic tank option).

Only ecological dry toilet options are available at island destinations, including home port of vessel. At home port, water treatment is in accordance with local authority regulations (immersion fields with filtering layers). No human waste is discarded with water, since toilet options available only consist of compostable dry toilets.

Septic waste is discarded in ports of Kalkkiranta and Joensuun Tila, when necessary.



Reduction of water use of toilets and showers.

No water toilets or showers are available.

Use of ecolabel cleaning products, soap and shower gel.

All cleaning products are biodegradable. Soap and shower gel are not included in our complimentary service roster.

Towels & linen are changed twice a week, unless agreed differently with guests.

No towels or linen are offered as part of our operations.

Promotes drinking of (safe) tap water, not bottled water.

Due to health safety reasons, complimentary bottled water is offered upon request. However, complimentary bottles are limited to max. 1 per passenger per journey. Filling up of these complimentary bottles, if necessary, can be made at the ports of Kalkkiranta, Gumbostrand, Joensuu Tila, Karhusaari and Norrkullalandet.

Use of rain water and grey/waste water.

Rainwater is harvested for using of washing the vessel. Gray and wastewater is mainly made up of bilge water which is discarded of in the ports as septic water.

4.9 Prevention of Pollution and Nuisance

Prevents unnecessary litter, light, air or soil pollution.

Very little litter is generated since most waste is created through auxiliary services. The measures to minimize the impact of generated waste are presented in 4.7.

Prevents air pollution.

By cutting idle running times, minimizing the pre-heating of the engine during cold times to maximum 2 minutes, combining journeys to two-way rides instead of single trips whenever possible, emissions are minimized as much as possible. Created emissions are compensated in carbon sinks created locally in Finland by planting trees in disused peat marshes. Carbon neutrality is gained with compensations that are larger than the created emissions.

Prevents and controls litter(ing).

Our waste management strategy is presented in 4.7. All litter is collected, nothing is left in the nature that was not there and in addition found waste is also collected for recycling.



Minimisation of nuisance to guests and local community incl. smell and light.

The most important part timewise of our operations takes place on open seas, where little to no inhabitants dwell. Operation hours are exempt of times when running of engines could be considered a nuisance. Searchlights are only used for maritime safety reasons, as are navigational lights. The latter produce practically no light pollution.

4.10 Nature, Scenery & Green Zones

Over the past 5 years, applicant has not seriously damaged local heritage in favour of modern business development, or violated relevant legislation.

See 4.6.

Protects or maintains authentic or heritage features in or around its building.

See 4.6.

Provides information about local culture and traditions (dos and don'ts).

See 4.6.

Promotes or offers authentic cultural tours, restaurants or experiences.

Our main partners are local, and our local cultural tours are operated by archipelago inhabitants with several generations of traditions in the family. We only endorse local restaurants, and all extra services are purchased locally whenever possible.

One example of combining a local service with a cultural element for travelling experiences, is our transportation service to island destinations combining a locally produced cultural presentation and sightseeing tour with a visit to Finland's oldest and last floating grocery store. The "shop ship" m/s Christina operates from local grocery store Winberg & Winberg and provides grocery shopping in the form of a shop-on-the-sea to the entire archipelago are a of Sipoo and Western to Southwest archipelago of Porvoo.



4.11 Cultural Heritage

Over the past 5 years, applicant has not seriously damaged local heritage in favour of modern business development, or violated relevant legislation.

See 4.6.

Protects or maintains authentic or heritage features in or around its building.

See 4.6.

Provides information about local culture and traditions (dos and don'ts).

See 4.6.

Promotes or offers authentic cultural tours, restaurants or experiences.

See 4.10.

4.12 Public Reporting of Sustainability

Applicant publicly reports on its own sustainability.

We have access to our Sustainability Theme Page from our frontpage of our web site. Our Sustainability Program is also communicated through our social media accounts.

Certification report publicly available via internet or openly available to client.

When qualification is met and our operations have been certified, the information about the certification will be posted to our Sustainability page on our web site.

Report an important action or measure that is not legally required.

Our front page contains information about our carbon emission compensation and a link to our compensation status page.

5. The Next Steps toward even better Sustainability

We constantly search for ways to be even more sustainable. Eventually, when the operative lifespan of our current engine will reach its end within a few years, it is important to carefully monitor the applicable options for future propulsion of our vessel. Maybe electric engines power-to-torque ratio will have developed enough to be a plausible option for carburant engines, also in gliding speed boats?



Until that, however, small steps can be achieved with constantly monitoring our own sustainability commitments. Maybe an option for the recycled and re-recyclable complimentary water bottles can be developed, or then fuel efficiency can still be enhanced. Already lower velocity for gliding level driving has been achieved with implementing hydrofoil systems on the engines drive unit. This means higher fuel efficiency especially at lower speeds and gliding operation can thus be maintained also in rougher seas and front winds, without making the journey unpleasant or at worst even unsafe.

Twice-a-year maintained revisions of our Sustainability Program will ensure implementation of new practices fluently and conveniently. We must be clear in communicating our practices to the general public and strive to make a shift in how water taxi and archipelago tourism services are seen from a sustainability point of view.

The future customer will most probably not opt for the cheapest option, where a more environmentally, socio-culturally and locally focused service is available for a cost that is not extensively higher than the cheapest option.

Whereas our slogan continues to be “Your way to see the sea” it is important to emphasize the double meaning of the verb “see”. It is not only about an experience based on vision, but also very importantly a perception of a fragile ecosystem with immense potential from a sustainable travelling perspective. This way of “seeing” the sea is also a manifest of understanding in your heart the important heritage of the archipelago, its culture and people, not to mention the immense beauty of the nature. We must see that the sea will also be there to be seen for future generations.

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